



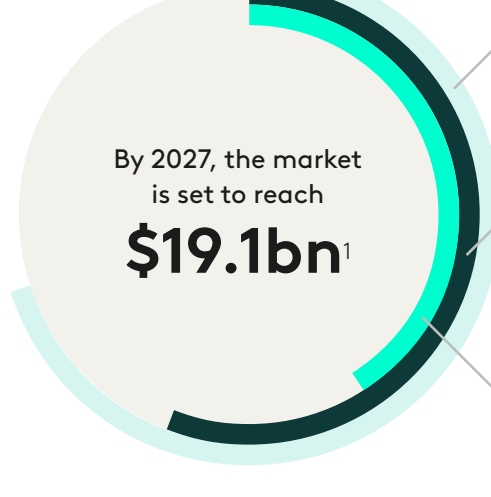
Management Mastery with Logitech Services

The ultimate guide to finding your ideal service plan



Demand for collaboration technology is increasing. Is your business ready?

The video collaboration landscape is growing fast.



70% of managers say virtual meetings have improved team collaboration.²

56% of businesses commit to investing more in video conferencing.³

Yet only **41%** of IT decision-makers are satisfied with their current setup.⁴

As collaboration technology expands across organizations, effective management is essential.

Without it, companies face the risk of:

- Equipment downtime
- IT support complexity
- Lost productivity
- Increased costs



Master devices and spaces with Logitech Services

Logitech Services enable you to take control of your growing collaboration technology footprint with:

Scalable...

- Device Management
- Space Management
- Professional Services

Featuring...

- Global Support
- Powerful Software
- Fast Product Replacements

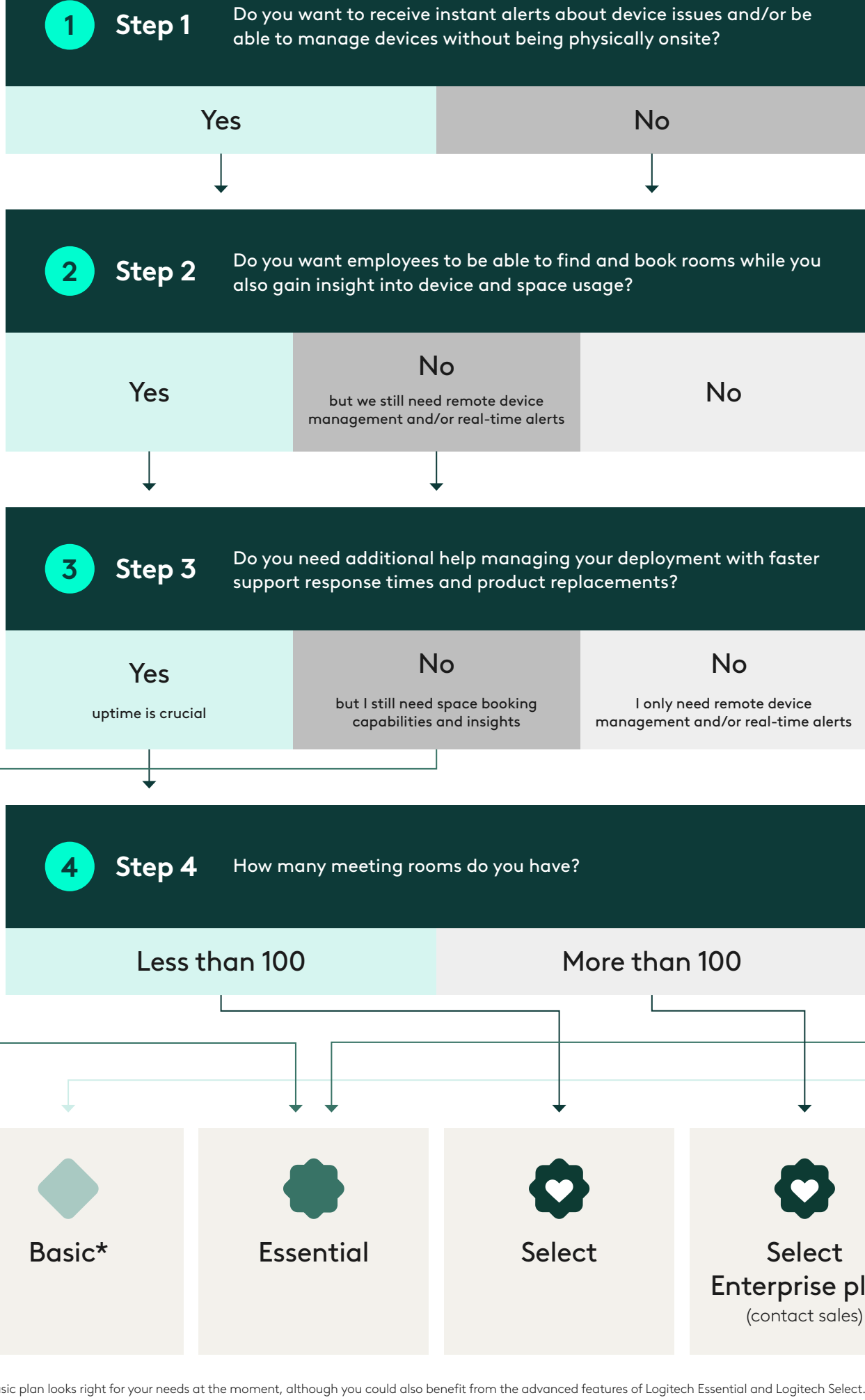
So you can...

- Reduce downtime and support tickets
- Improve visibility and control across flex desks, meeting rooms, and devices
- Deliver elevated meeting experiences
- Maximize the value of your Logitech investment

Find Your Ideal Service Plan

Logitech meets the needs of businesses of all sizes through three service plans.

Answer the questions below to discover the perfect fit for your business.



* The Basic plan looks right for your needs at the moment, although you could also benefit from the advanced features of Logitech Essential and Logitech Select.

Logitech Basic

When making a Logitech for Business purchase, you're automatically covered by our Basic service plan. This is what you always get out of the box for free:

- Technical support in multiple languages during local business hours Monday-Friday, with one business day response time
- 2-year standard warranty
- Basic device management in Logitech Sync
- Basic desk booking features



Logitech Essential

The Essential plan includes all of the Basic features, plus advanced software tools that empower your IT team to efficiently manage meeting rooms, flex desks, and devices. With Essential, you'll also get:

- Room Booking
- Office navigation maps
- Insights on space and device usage
- Real-time email alerts
- ServiceNow integration
- Sync Remote UI Access

LEARN MORE

Logitech Select

Select is our premium service plan with maximum coverage and support, designed to remove barriers to collaboration. Select includes all advanced features of Essential, plus:

- 24/7 Tier II support within one hour
- Product coverage for up to 5 years
- Next-business-day product replacements*
- Designated Service Manager**
- Onsite spares**

If you manage over 100 meeting rooms and plan to expand or have multiple contracts with various end dates, our **Select Enterprise Plan** is crafted for your needs. It provides unified coverage for all your spaces across any location, flexibility for growth, and the convenience of a single contract.

*In most markets
**For customers with 50+ licenses or an Enterprise Plan

LEARN MORE



Find out more about Logitech Services

[Compare Logitech service plans for rooms and desks](#)



1. Tech Jury 2. World Metrics 3. Codeless 4. Frost & Sullivan: Bringing Intelligent Collaboration to Small Spaces without Compromise